

Job Title

Field Engineer

## Job Responsibilities

- Provide highly visible customer support through the performance of on-site installation, as well as overseeing any necessary diagnoses, troubleshooting, service, and repair of complex equipment and systems
- Perform continual improvement programmes, parts' overhaul, preventive maintenance, modifications and repair works on equipment
- Serve as company liaison with customer on administrative and technical matters for assigned projects
- Coordinate logistics arrangements and with customer on equipment related matters
- Respond to customers' complaints, provides time to solutions to resolve customers' issues
- Monitor the performance of the product, provide regular update report and feedback on customer's service requests
- Report common complaints of customers to management in order to address the situation for future reference

## Requirement

- Degree in Electrical/Electronic/Mechanical/Mechatronics Engineering or its equivalent
- At least 2 years of relevant experience with semiconductor equipment knowledge
- Strong communication and good interpersonal skills
- A meticulous, organized and resourceful team player
- A highly motivated individual who works independently with little supervision
- Work in cleanroom environment
- Required to work or on standby during after office hours/weekend/public holiday

We regret that only shortlisted candidates will be notified.

*Job Title:*

*Date Created:*

*Job Reference Number:*